



New Horizons Shifting Landscapes

Personal Growth through Universal Change A Case Study

Katie Allan, University of Bristol

A blurred crowd of people is shown in the background, overlaid with a dark green hexagonal shape. The word "Introduction" is written in white text inside the hexagon.

Introduction

Katie Allan

Faculty Education Manager
Faculty of Social Sciences & Law
University of Bristol

AUA Network Co-Ordinator
Departmental Administrators Network

Email: katie.allan@bristol.ac.uk

Learning Outcomes

- ◆ By the end of the session you will be able to reflect on your own development needs and identify key actions to support your professional change and development goals
- ◆ You will also be able understand how you can empower yourselves, no matter your professional challenges, to bring about personal and professional growth and change
- ◆ You will be able to learn from sharing your own experiences and development/change challenges with peers in a safe and supportive environment

Session Outline

The session will address the learning outcomes by exploring:

- ◆ how to reflect effectively on your strengths and weaknesses
- ◆ how to set about addressing identified weaknesses and how to look for opportunities to enhance your skills in these areas
- ◆ how to effectively utilise work-based opportunities for development within and outside your institution
- ◆ how to develop your professional network

A photograph of a diverse crowd of people, overlaid with a dark green hexagonal shape. The word "Before" is written in white, sans-serif font inside the hexagon. The background image is slightly blurred and has a warm, reddish-pink color cast.

Before

- ◆ personal and professional drivers for change:
15 years at same institution; 5 years in current role; limited opportunities; family reasons for relocation; aim to enhance skills & profile before applying for jobs; needed a plan
- ◆ look for opportunities to do something different, step outside your comfort zone:
Passport to Management Excellence Programme; 2015 AUA Conference; re-launch of St Andrews AUA branch
- ◆ Reflect honestly on your strengths & weaknesses and be realistic about likely outcomes:
lacked experience in presenting to an audience; lacked profile/external network

A blurred crowd of people is shown in the background, overlaid with a dark green hexagonal shape. The word "During" is written in white text inside the hexagon.

During

- ◆ Passport to Management Excellence 2014-2016
- ◆ application to Network Co-Ordinator role 2014
- ◆ 2015 AUA Conference
- ◆ re-launch of St Andrews AUA branch
- ◆ Presentation Skills course
- ◆ 2016-2018 AUA Conference Sessions
- ◆ Presenter on Management Excellence Programme
- ◆ 2017-18 Aurora Leadership programme
- ◆ 2018 Network Conference

- ◆ Application to join Board of Trustees 2017
- ◆ short-listed for 2018 AUA Member of the Year

A photograph of a diverse crowd of people, overlaid with a dark green hexagonal shape. The word "After" is written in white, sans-serif font inside the hexagon. The background image is a close-up of a group of people, with a young woman with long blonde hair in the foreground looking to the left. The overall color palette is warm, with reds and oranges, and the image has a soft, slightly blurred quality.

After

- ◆ Autumn 2017 – decision to prepare cv & application materials and to monitor job listings with a view to begin thinking about applying for any roles of interest
- ◆ 6 relevant roles in School/Departmental Administration advertised in a six week period & applied to all
- ◆ 1 rejection and invited to interview to 5 others
- ◆ Outcomes – University of Bristol
- ◆ Reflections on first 6 months at Bristol and future plans



Group Discussion

Group discussion

Shared experience

- ◆ What change do you want to bring about/achieve or realise?

*egs career progression; into a new area of work;
moving outside the sector; part-time/flexible work;
moving geographical location; skills development*

- ◆ How will you begin this journey?

- ◆ What are the barriers/how might they be overcome?

A blurred crowd of people is shown in the background, overlaid with a dark green hexagonal shape. Inside the hexagon, the text "Lessons Learned" is written in a white, sans-serif font.

Lessons Learned

How to you set about developing these skills/ gaining experience?

- ◆ **Work-based opportunities for skills development: volunteer, take on new challenges, positive outlook**
- ◆ **Take advantage of local opportunities: e.g. local management/leaderships courses & programmes, if not available or not relevant to your needs - ASK!**
- ◆ **Mentoring schemes: available within your institution, via AUA, programmes such as Aurora or use own network (pay it back - act as a mentor for others)**
- ◆ **Reflect honestly on own strengths & weaknesses, identify gaps in knowledge & experience - form an action plan!**

How do you develop your own network/raise your profile?

Within your own institution you can:

- ◆ Take opportunities to engage outside your own area, even if don't seem directly relevant/useful at the time, e.g. sit on recruitment panels, academic misconduct/ disciplinary panels, volunteer for working groups, local AUA branch/Union etc
- ◆ Benefit: raise your profile internally, meet people who may be recruiting in the future, learn more about your institution, share best practice & learn from experience of others

How do you develop your own network/raise your profile?

Outside your own institution you can:

- ◆ Engage with external professional bodies: AUA etc.
- ◆ Social Media engagement: LinkedIn, Twitter etc.

Working on your cv & application materials:

- ◆ Seek advice internal workshops on cv development, interview skills
- ◆ Share cv with trusted colleagues/mentors & seek feedback

Stages of the CPD cycle

- **Identify:** Understand where you've come from, where you are and where you want to be
- **Plan:** Plan how you can get to where you want to be, with clear outcomes and milestones to track progress
- **Act:** Act upon your plan, and be open to learning experiences
- **Reflect:** Make the most of your day-to-day learning by routinely reflecting upon experience
- **Apply:** Create opportunities where you can translate theory into practice and put your learning to work
- **Share:** Share your learning in communities of practice to generate greater insight and benefit from the support of your community
- **Impact:** Measure the overall impact your learning has had on the work you do



Any
Questions?